

OTN UPDATE

January 1, 2023 to March 31, 2023

Staff **Recognition** Wall

Samantha King NP - Adult, GAIN TEAM hosted **5 eVisits** with GAIN clients and their families.

Samantha spoke of how OTN has worked for her.

“OTN has been a great resource for us to use in the GAIN clinic, especially throughout the pandemic. OTN has been a valuable tool for us to be able to conduct assessments, although not replacing face to face visits, in order to get the ball rolling on specific interventions to help clients age in place in the community. OTN provides an effective and convenient platform for us to be able to communicate with clients, families, and care partners alike. Our clientele often faces many health equity barriers, and OTN has been able to provide a confidential platform to help those access specialized geriatric services. Moreover, OTN has been a tool our clinic uses weekly for team meetings, and we have also been able to utilize OTN for meeting with our consulting partners to review complex cases for their expert opinions. Several of our clients have been able to access OTN within the CHCN for specialist appointments, which I often hear has brought them such peace of mind being able to access the specialty service they need, without having to travel extensively. The pandemic has brought with it evolving modalities of care, and OTN has been able to support our hybrid model, utilizing modern technology in combination with face to face assessments, in order to bring care to our clients when they need it in a safe, collaborative manner.”

Community Health Centres of Northumberland

OTN **FACTS!**

In the last quarter, we had
138 clinical events
attended by clients and non-clients.

Our systems provided clients and non-clients access to **14 CHCN clinical staff** and **3 outside consultants specializing in 7 different areas** of clinical services. Those services included Cardiology, Dietary, Endocrinology, Geriatric Medicine, Mental Health, Neurology and Primary Care. **The 3 outside consultants resulted in 60 clinical events.**



Of the 138 clinical events **clients attended 72 eVisits saving 14,330 km** by attending their appointments at home in areas such as Baltimore, Brighton, Campbellcroft, Cardinal, Castleton, Cobourg, Colborne, Enniskillen, Ennismore, Gores Landing, Grafton, Lindsay, Newcastle, Oshawa, Peterborough, Port Hope, Roseneath, Toronto and Warkworth.

14

Educational/Administrative events attended by staff included Practice OTN with clients, Provider Meetings, GAIN Team Meetings and Problem Based Learning.



4 Telederm assessments were performed for clients on the same day as their appointment with a provider. From the 4 Telederm appointments clients were diagnosed with a variety of skin conditions: benign skin lesion, benign cyst, basal cell carcinoma and skin rashes with a consult report from a dermatologist available in 5 days or less.



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